

UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA

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MY LEFT FOOT CHILDREN'S  
THERAPY, LLC; JOHN GOTTLIEB AND  
ANN MARIE GOTTLIEB,

Plaintiffs,

v.

CERTAIN UNDERWRITERS AT  
LLOYD'S LONDON SUBSCRIBING TO  
POLICY NO. HAH15-0632,

Defendant.

Case No. 2:15-cv-01746-MMD-VCF

ORDER

**I. SUMMARY**

Plaintiffs My Left Foot Children's Therapy, LLC ("MLF"), John Gottlieb, and Marie Gottlieb are suing Defendant Certain Underwriters at Lloyd's London Subscribing to Policy No. HAH15-0632 to ensure insurance coverage for a *qui tam* action filed against Plaintiffs. Before the Court are Defendant's motions for partial summary judgment on Plaintiffs' claim under Nevada's Unfair Claims Settlement Act, Nev. Rev. Stat. § 686A.310, *et. seq.* ("NRS 686A.310") (ECF No. 151) and Plaintiff's request for consequential damages (ECF No. 152).<sup>1</sup> Because there is a material dispute of fact as to whether Nev. Rev. Stat. § 686A.270 ("NRS 686A.270") applies here, because Defendant relies on the incorrect standard for consequential damages, and as further discussed below, the Court will deny Defendant's motions.

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<sup>1</sup>The Court has reviewed the parties' respective responses (ECF Nos. 162, 161) and replies (ECF Nos. 165, 164).

## 1           II.        **BACKGROUND**<sup>2</sup>

2           Plaintiff MLF is a small business co-owned by Plaintiffs Jon Gottlieb and Ann Marie  
3       Gottlieb that provides speech, physical, and occupational therapy to children in Las  
4       Vegas. (ECF No. 100 at 2.)

5           In April 2015, Plaintiffs purchased a Professional Liability Insurance Policy (the  
6       “Policy”) from Defendant for the period spanning April 15, 2015 through April 15, 2016.  
7       (*Id.*) Among other things, the Policy provides a limit of liability of \$2 million per claim, \$4  
8       million in the aggregate, and a \$2,500 deductible. (*Id.*) The Policy also provides a Billing  
9       Errors Endorsement that indemnifies Plaintiffs up to \$25,000 for losses in connection with  
10      *qui tam* suits alleging Plaintiffs submitted false claims to government health benefit  
11      payers. (*Id.*)

12          On June 20, 2015, Plaintiffs received notice of a *qui tam* action filed against them  
13      in the District of Nevada—*Welch v. My Left Foot Children’s Therapy, LLC*, Case No. 2:14-  
14      cv-01786-MMD-GWF (“Qui Tam Action”)—alleging false claims to government health  
15      benefit payers. (*Id.*) On July 6, 2015, Plaintiffs timely filed a claim under the Policy. (*Id.*)

16          Defendant extended \$25,000 of coverage as provided under the Policy’s Billing  
17      Errors Endorsement. (*Id.*)

18          In September 2015, Plaintiffs filed this lawsuit. (ECF No. 1.) In September 2016,  
19      this Court ruled on cross-motions for summary judgment, and granted Defendant’s  
20      motion, finding that the Billing Errors Endorsement limited Defendant’s liability such that  
21      the Policy only provided coverage to Plaintiffs up to the \$25,000 sublimit. (ECF No. 52 at  
22      8.)

23          Plaintiffs appealed and the Ninth Circuit Court of Appeals reversed, finding the  
24      Policy provided up to \$2 million per claim to defend the Qui Tam Action. (ECF No. 71 at  
25      3-4.)

26          In August 2018, Plaintiffs filed their First Amended Complaint (“FAC”), alleging: (1)  
27      breach of contract; (2) violation of NRS 686A.310; and (3) breach of the implied covenant

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28                   <sup>2</sup>The following facts are undisputed unless otherwise noted.

1 of good faith and fair dealing. (ECF No. 100 at 6-10.) Plaintiffs sought to recover attorneys'  
 2 fees related to the Qui Tam Action, attorneys' fees related to this action, lost profits,  
 3 damages related to mental suffering and emotional distress, and punitive damages (*Id.*  
 4 at 10-11.)

5 In September 2018, Defendants filed a motion to dismiss the FAC. (ECF No. 105.)  
 6 In April 2019, the Court granted in part and denied in part Defendant's motion. (ECF No.  
 7 120.)

8 Defendant now moves for partial summary judgment on two claims.<sup>3</sup>

### 9 **III. LEGAL STANDARD**

10 "The purpose of summary judgment is to avoid unnecessary trials when there is  
 11 no dispute as to the facts before the court." *Nw. Motorcycle Ass'n v. U.S. Dep't of Agric.*,  
 12 18 F.3d 1468, 1471 (9th Cir. 1994) (citation omitted). Summary judgment is appropriate  
 13 when the pleadings, the discovery and disclosure materials on file, and any affidavits  
 14 "show there is no genuine issue as to any material fact and that the movant is entitled to  
 15 judgment as a matter of law." *Celotex Corp. v. Catrett*, 477 U.S. 317, 322 (1986). An issue  
 16 is "genuine" if there is a sufficient evidentiary basis on which a reasonable fact-finder  
 17 could find for the nonmoving party and a dispute is "material" if it could affect the outcome  
 18 of the suit under the governing law. *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 248-  
 19 49 (1986). Where reasonable minds could differ on the material facts at issue, however,  
 20 summary judgment is not appropriate. See *id.* at 250-51. "The amount of evidence  
 21 necessary to raise a genuine issue of material fact is enough 'to require a jury or judge to  
 22 resolve the parties' differing versions of the truth at trial.'" *Aydin Corp. v. Loral Corp.*, 718  
 23 F.2d 897, 902 (9th Cir. 1983) (quoting *First Nat'l Bank v. Cities Service Co.*, 391 U.S. 253,  
 24 288-89 (1968)). In evaluating a summary judgment motion, a court views all facts and  
 25 draws all inferences in the light most favorable to the nonmoving party. See *Kaiser*

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26  
 27 <sup>3</sup>The Court notes that Defendant filed two separate motions for partial summary  
 28 judgment (ECF Nos. 151, 152) rather than one partial motion for summary judgment as  
 advised by the local rules. See LR 7-2. The Court will nonetheless address both motions  
 here.

1 *Cement Corp. v. Fishbach & Moore, Inc.*, 793 F.2d 1100, 1103 (9th Cir. 1986) (citation  
2 omitted).

3 The moving party bears the burden of showing that there are no genuine issues of  
4 material fact. See *Zoslaw v. MCA Distrib. Corp.*, 693 F.2d 870, 883 (9th Cir. 1982). Once  
5 the moving party satisfies Rule 56's requirements, the burden shifts to the party resisting  
6 the motion to "set forth specific facts showing that there is a genuine issue for trial."  
7 *Anderson*, 477 U.S. at 256. The nonmoving party "may not rely on denials in the pleadings  
8 but must produce specific evidence, through affidavits or admissible discovery material,  
9 to show that the dispute exists," *Bhan v. NME Hosps., Inc.*, 929 F.2d 1404, 1409 (9th Cir.  
10 1991), and "must do more than simply show that there is some metaphysical doubt as to  
11 the material facts." *Orr v. Bank of Am.*, 285 F.3d 764, 783 (9th Cir. 2002) (quoting  
12 *Matsushita Elec. Indus. Co. v. Zenith Radio Corp.*, 475 U.S. 574, 586 (1986)). "The mere  
13 existence of a scintilla of evidence in support of the plaintiff's position will be insufficient[.]"  
14 *Anderson*, 477 U.S. at 252.

#### 15 **IV. DISCUSSION**

16 The Court first addresses Defendant's motion as to Plaintiffs' NRS 686A.310 claim,  
17 and then addresses Defendant's motion as to Plaintiffs' request for consequential  
18 damages. As stated, the Court will deny both motions.

##### 19 **A. NRS 686A.310**

20 Defendant argues that it is entitled to summary judgment on Plaintiffs' NRS  
21 686A.310 claims because Plaintiffs fail to make the requisite showing under NRS  
22 686A.270. (ECF No. 151 at 6.) NRS 686A.310 lists a number of activities considered  
23 unfair practices in the context of insurance. In their FAC, Plaintiffs allege that Defendant  
24 violated subsection (e) and (f) (ECF No. 100 at 7), which prohibit the following:

25 (e) Failing to effectuate prompt, fair and equitable settlements of claims in  
26 which liability of the insurer has become reasonably clear.

27 (f) Compelling insureds to institute litigation to recover amounts due under  
28 an insurance policy by offering substantially less than the amounts  
ultimately recovered in actions brought by such insureds, when the insureds

1 have made claims for amounts reasonably similar to the amounts ultimately  
2 recovered.

3 Nev. Rev. Stat. § 686A.310 (e), (f). Under NRS 686A.270:

4 no insurer shall be held guilty of having committed any of the acts prohibited  
5 by NRS. 686A.010 to 686.310, inclusive, by reason of the act of any agent,  
6 solicitor or employee not an officer, director or department head thereof,  
7 unless an officer, director or department head of the insurer has knowingly  
8 permitted such act or has had prior knowledge thereof.

8 Nev. Rev. Stat. § 686A.270.

9 Specifically, Defendant argues that Plaintiffs have failed to allege or identify  
10 any evidence that an officer, director, or department head was aware of the  
11 conduct at issue. (ECF No. 151 at 10.) To support this argument, Defendant  
12 proffers the Declaration of Paul Bailey, claims handler, who alleges that: (1) he  
13 was not, nor reported to, an officer, director, or department head; (2) he was only  
14 responsible for determining coverage in connection with the False Claims Action  
15 under the Policy's Billing Errors Endorsement; (3) the decision regarding the  
16 Policy's Billing Errors Endorsement was within his authority so he proceeded  
17 without consulting or reporting to an officer, director, or department head; and (4)  
18 he is not aware of anyone else reporting to or consulting individuals in senior  
19 management positions about these topics. (*Id.*; ECF No. 151-1 at 3.)

20 Plaintiffs' response is two-fold. First, Plaintiffs argue that NRS 686A.270 is not  
21 applicable in private civil suits. (ECF No. 162 at 13-19.) Next, Plaintiffs argue that even if  
22 NRS 686A.270 did apply, they have satisfied the requirement that an officer, director, or  
23 department head was aware of the pertinent conduct. (*Id.* at 14.) The Court agrees with  
24 Plaintiffs as to the second argument but addresses each in turn below.

#### 25 **i. NRS 686A.270 in Private Civil Actions**

26 NRS 686A.270 applies in private civil actions brought under NRS 686A.310, like  
27 this one. Plaintiffs' arguments to the contrary are unpersuasive.  
28

1 Plaintiffs first argue that the term “held guilty” is not a “term often found in civil  
 2 litigation between private parties” but rather actions “brought by the State bringing  
 3 charges that may result in criminal liability.”<sup>4</sup> (ECF No. 162 at 13-14.) To further explain  
 4 the types of proceedings that the Nevada Legislature intended to cover under NRS  
 5 686A.270, Plaintiffs then refer to the statute’s purpose and legislative history. (*Id.*)  
 6 Specifically, Plaintiffs argue that NRS Chapter 686A initially established powers of the  
 7 Insurance Commissioner and the State to bring charges against those who violate the  
 8 rules as well as consequences for those violations. (*Id.*)<sup>5</sup> Thus, they argue, given the  
 9 consequences of being “held guilty” under Chapter 686A, “it is not surprising that the  
 10 Nevada Legislature passed NRS 686A.270 to provide a *mens rea* of ‘knowing’ intent  
 11 before a finding of guilt.” (*Id.*) But, Plaintiffs then walk a fine line and rely on legislative  
 12 history to argue that the knowing requirement of NRS 686A.270 was *not* intended to apply  
 13 to private causes of action added to NRS 686A.310 in 1987, because “the legislature  
 14 could easily have amended NRS 686A.270 to apply to this new private cause of action,  
 15 [but] it did not do so.” (*Id.* at 16.) Finally, Plaintiffs argue that although federal district  
 16 courts, including this Court, have applied NRS 686A.270 in civil suits, no court has  
 17 analyzed the issue in depth because it has never been raised. (*Id.*)

18 In reply, Defendant points to this Court’s prior decision in *Hackler v. State Farm*  
 19 *Mut. Auto. Ins. Co.* 210 F. Supp. 3d 1250, 1255 (D. Nev. 2016) as well as other district  
 20 court decisions<sup>6</sup> where NRS 686A.270 has been applied in a civil context to argue that

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22 <sup>4</sup>Plaintiffs also refer to the colloquial meaning of the phrase “guilty” and to an old  
 23 edition of Black’s Law Dictionary, which defines “guilty” as “having committed a crime;  
 24 responsibility for a crime” to support this proposition. (*Id.* (citing Black’s Law Dictionary  
 25 321 (3d pocket ed. 2006).)

26 <sup>5</sup>Plaintiffs describe the potential consequences of being “held guilty” as “including  
 27 criminal convictions and the revocation of an entity’s license.” (*Id.*)

28 <sup>6</sup>See, e.g., *Starr Indem. & Liab. Co. v. Young*, 379 F. Supp. 3d 1103, 1110-11 (D.  
 Nev. Mar. 31, 2019); *Sin Ling Siu v. State Farm Mut. Auto Ins. Co.*, Case No. A-19-  
 796207-C, 2019 WL 8060229 at \*4 (D. Nev. Dec. 16, 2019); *McCall v. State Farm Mut.*  
*Auto. Ins. Co.*, Case No. 2:16-CV-01058-JAD-GWF, 2018 WL 3620486 at \*4 (D. Nev.  
 July 30, 2018); *Skinner v. Geico Casualty Ins. Co.*, Case No. 2:16-cv-00078-APG-NJK,

1 the Court must do the same here. (ECF No. 165 at 6-7.) Defendant additionally argues  
 2 that Plaintiffs' "hyper-technical" argument is contrary to the actual definition<sup>7</sup> and use of  
 3 the phrase "held guilty" by Nevada courts and legislators. (*Id.* at 7-8 (citing Nev. Rev. Stat.  
 4 § 42.005; *Republic Ins. Co. v. Hires*, 810 P.2d 790, 792 (Nev. 1991); *Ainsworth v.*  
 5 *Combined Ins. Co. of Am.*, 763 P.2d 673, 674 (Nev. 1988)).)

6 Although Defendant is correct that this Court previously applied NRS 686A.270 in  
 7 a private civil suit,<sup>8</sup> the Court agrees with Plaintiffs that the issue was not explicitly raised  
 8 there. Because the Court has never been asked to consider the issue as raised by  
 9 Plaintiffs, it will do so now.

10 When interpreting a statute, "legislative intent 'is the controlling factor.' The starting  
 11 point for determining legislative intent is the statute's plain meaning, thus, when a statute  
 12 'is clear on its face, a court can not go beyond the statute in determining legislative intent.'" *State v. Lucero*, 249 P.3d 1226, 1228 (Nev. 2011) (citations omitted). Courts must "avoid  
 13 statutory interpretation that renders language meaningless or superfluous." *Hobbs v.*  
 14 *State*, 251 P.3d 177, 179 (Nev. 2011). When the language is "clear and unambiguous,  
 15 we enforce the statute as written." *Id.* "Only when the statute is ambiguous, meaning that  
 16 it is subject to more than one reasonable interpretation, do we look beyond the language  
 17 [of the statute] to consider its meaning in light of its spirit, subject matter, and public  
 18 policy." *Id.*; see also *Lucero*, 249 P.3d at 1228.

19 Taking a traditional statutory interpretation approach, the Court concludes,  
 20 contrary to Plaintiffs' argument, that NRS 686A.270 applies to all "acts prohibited by NRS  
 21 686A.010 to 686A.310, inclusive"—civil and criminal—and does not plainly apply only to  
 22 criminal suits or to exclude only private causes of action. The Court first looks at the plain  
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24 2018 WL 1075035 at \*7 (D. Nev. Feb. 26, 2018); *Yusko v. Horace Mann Servs. Corp.*,  
 25 Case No 2:11-cv-00278- RLH-GWF, 2012 WL 458471 at \* 4 (D. Nev. Feb. 10, 2012).

26 <sup>7</sup>Defendant cites to the most recent edition of Black's Law Dictionary which  
 27 additionally defines guilty as "responsible for a civil wrong, such as a tort or breach of  
 28 contract." Black's Law Dictionary (11th ed. 2019).

<sup>8</sup>See *Hackler*, 210 F. Supp. 3d at 1255.



1 meaning of the phrase “held guilty.” The most recent addition of Black’s Law Dictionary  
 2 defines “guilty” as not only one responsible for a crime, but “responsible for a civil wrong,  
 3 such as a tort or breach of contract.” Black’s Law Dictionary (11th ed. 2019).<sup>9</sup> More  
 4 importantly, read in the context of the provision and chapter as a whole, the phrase “held  
 5 guilty” applies in both criminal and civil contexts. For example, while some sections within  
 6 the chapter refer to “guilt” in reference to criminal penalties,<sup>10</sup> Nev. Rev. Stat. § 686A.260  
 7 relating to the revocation or suspension of a license uses the phrase “found guilty” in the  
 8 context of civil penalties.<sup>11</sup> NRS § 686A.260. Therefore, the Court finds that NRS  
 9 686A.270 plainly applies in both criminal and civil contexts.

10 Moreover, contrary to Plaintiffs’ assertions (ECF No. 162 at 16), the Court finds  
 11 that NRS 686A.270 as a whole plainly applies to *all* civil actions under NRS 686A.310,  
 12 which includes civil private rights of action. NRS 686A.270 reads that “no insurer shall be  
 13 held guilty of having committed *any of the acts* prohibited by NRS 686A.010 to 686A.310,  
 14 *inclusive*. . . unless an officer, director or department head of the insurer has knowingly  
 15 permitted such act or has had prior knowledge thereof.” NRS § 686A.270 (emphasis

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16  
 17 <sup>9</sup>Again, the Court notes that Plaintiffs relied on an old edition of Black’s Law  
 18 Dictionary to argue that “guilty” refers only in a criminal context. (ECF No. 162 at 13-14.)  
 The Court instead looks to the most recent edition.

19 <sup>10</sup>Nev. Rev. Stat. § 686A.070 (“ . . . is guilty of a gross misdemeanor.”); Nev. Rev.  
 20 Stat. § 686 A.140 (“ . . . is guilty of a misdemeanor.”); Nev. Rev. Stat. § 686A.290 (“a person  
 21 who violates this section is guilty of a category D felony.”); Nev. Rev. Stat. § 686A.291  
 (“a person who commits insurance fraud is guilty of a category D felony . . .”); Nev. Rev.  
 22 Stat. §§ 686A.292, 686A.295 (“ . . . a person who is convicted of, or who pleads guilty. .  
 .”); Nev. Rev. Stat. § 686A.315 (“ . . . may be guilty of a criminal act punishable under state  
 or federal law. . .”)

23 <sup>11</sup>“The Commissioner may revoke or suspend the license of any person domiciled  
 24 or resident in Nevada and licensed to transact insurance in Nevada as insurer, agent,  
 25 broker or otherwise, upon a hearing and proof that such person, as the result of a hearing  
 26 before the commissioner, director or superintendent of insurance or insurance  
 27 department of another state, or in a judicial proceeding in another state, has been found  
 28 to have violated the insurance laws of that state relating to unfair methods of competition  
 or unfair or deceptive acts or practices in the conduct of the business of insurance, and  
 as a result thereof either has had his or her license revoked or suspended in that state or  
 has been *found guilty* of failing to comply with any order, decree or judgment issued  
 pursuant to such hearing or judicial proceeding in that state.” NRS § 686A.260 (emphasis  
 added).



1 added). NRS 686A.310 explicitly includes private causes of actions: “In addition to any  
 2 rights or remedies available to the Commissioner, an *insurer is liable to its insured* for any  
 3 damages sustained by the insured as a result of the commission of any act set forth in  
 4 subsection 1 as an unfair practice.” NRS § 686A.310(a) (emphasis added). Thus,  
 5 because NRS 686A.270 applies to “*any of the acts*” prohibited by NRS 686A.310, it plainly  
 6 applies to civil private rights of action provided for under NRS 686A.310.

7 Based on a plain reading of NRS 686A.270, the Court finds it unambiguously  
 8 applies to both criminal and civil matters, including private civil rights of action brought  
 9 under NRS 686A.310. Thus, a review of legislative history is unnecessary. The motion is  
 10 therefore not denied on these grounds and the Court now turns to Plaintiffs’ second  
 11 argument in response.

## 12 **ii. NRS 686A.270 as Applied**

13 Next, Plaintiffs argue that even if NRS 686A.270 does apply, they have satisfied  
 14 the requirements because the impermissible act was knowingly permitted by officers or  
 15 directors within each of Defendant’s claims-handling entities—Huntersure LLC  
 16 (“Huntersure”), Mendes & Mount, and Chaucer Syndicates Limited (“Chaucer”). (ECF No.  
 17 162 at 14.)<sup>12</sup>

18 First, Plaintiffs argue that Huntersure—the managing general agent and entity  
 19 responsible for selling, issuing, and handling all inquiries under the Policy—and Mendes  
 20 & Mount—the law firm responsible for investigating claims, determining coverage, and  
 21 communicating with insureds—are considered “insurers” under the statute and had  
 22 requisite knowledge of the prohibited acts. (*Id.* at 19-20.) Next, Plaintiffs argue that  
 23 officers or department heads of Chaucer, another claims handling entity or “insurer,”  
 24 knowingly permitted the unauthorized act as evidenced by an authority letter. (*Id.* at 20-  
 25 21.) Specifically, Paul Bailey, the claims handler at Chaucer who approved the \$25,000

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26 <sup>12</sup>Plaintiffs specifically argue that the “officers, directors, or department heads  
 27 referred to in NRS 686A.270 must refer to those of the entity or entities handling the  
 28 insurance claim, not necessarily the entity that is financially responsible for the claim.” (*Id.*  
 at 19.)

1 offer, was not himself an officer, director, or department head, but approved the offer  
2 because “‘it was within [the] authority’ granted to him by his ‘authority letter’ . . . authored  
3 by Chaucer’s *Chief Underwriting Officer*, and reviewed by the *Department Head* . . .” (*Id.*  
4 at 10.) Therefore, the offer letter is evidence that an officer or director at Chaucer had  
5 “prior knowledge thereof” or knowingly permitted Bailey to act in a manner prohibited by  
6 NRS 686A.310, thereby satisfying the requirements of NRS 686A.270. (*Id.* (citing to  
7 *McCall v. State Farm Mut. Auto. Ins. Co.*, Case No. 2:16-cv-01058-JAD-GWF, 2018 U.S.  
8 Dist. LEXIS 126616, at \*10 (D. Nev. July 30, 2019)).)

9 Defendant replies that Plaintiffs have not met the standard under NRS 686A.270  
10 because: 1) neither Huntersure nor Mendes & Mount are “insurers” under the statute; and  
11 2) although Chaucer, is an “insurer” under the statute, Plaintiffs have failed to show that  
12 officers, directors, or department heads of Chaucer had the requisite knowledge. (ECF  
13 No. 165 at 9.)

14 The Court does not address the question of whether or not Huntersure or Mendes  
15 & Mount classify as “insurer[s]” under the statute because the Court finds that there is a  
16 genuine issue of a material fact as to whether officers or department heads at Chaucer  
17 had the knowledge required by NRS 686A.270. While Defendant proffers the Declaration  
18 of Bailey as evidence that no officer, director, or department head knowingly permitted  
19 approval of the claim, Plaintiffs introduce the authority letter authored by department  
20 heads or officers per Chaucer policy, explicitly granting Bailey authority to handle any  
21 claim less than \$750,000 as evidence that an “officer, director, or department head . . .  
22 knowingly permitted such act or had prior knowledge thereof.” (ECF No. 162 at 10.) Thus,  
23 even though Bailey himself was not an officer, director, or department head, the officers  
24 or directors who granted him claims handling authority via the letter arguably had the  
25 requisite “prior knowledge thereof” to satisfy the statute. Plaintiffs distinguish the facts  
26 here from those of *McCall v. State Farm Mut. Auto. Ins. Co.* where the court rejected the  
27 argument that because “claims adjusters were following procedures developed by State  
28 Farm’s officers and department heads, management was effectively approving claims

1 mishandling” because there were “no policies, procedures or depositions from  
 2 management to support her conjecture...[and] without evidence that State Farm’s upper  
 3 management knew of and permitted allegedly unfair practices, McCall cannot prove her  
 4 claim.” 2018 U.S. Dist. LEXIS 126616, at \*10. In contrast, Plaintiffs here have provided  
 5 evidence that Bailey was following policies and procedures implemented by Chaucer,  
 6 thereby effectively approving the claims mishandling at issue. Specifically, they proffer  
 7 Bailey’s deposition addressing the authority letter,<sup>13</sup> the authority letter itself,<sup>14</sup> and the  
 8 Chaucer Claims Procedure Manual outlining the authority letter procedure.<sup>15</sup> The Court  
 9 finds that Plaintiffs have set forth enough facts and evidence to demonstrate a genuine  
 10 issue of material fact. Viewing the evidence Plaintiffs offer in the light most favorable to  
 11 them as the non-moving party, a rational trier of fact could reasonably find Plaintiffs have  
 12 demonstrated knowledge required by NRS 686A.270. Thus, the Court finds this evidence

13  
 14 <sup>13</sup>At Bailey’s deposition, Plaintiffs ask: “when you are talking about ‘within my  
 15 authority,’ could you explain in a little more detail what you are referring to there?” (ECF  
 16 No. 162-5 at 12.) Bailey responds: “authority to take actions up to a certain settlement or  
 17 reserve authority level per my authority letter. At this point in time this was well reserved  
 18 or—there was no reserve or settlement that took it above my authority in 2015, so I had—  
 19 I was able to handle the claim without referral to senior management.” (*Id.*)

20 <sup>14</sup>The letter dated January 3, 2012 is addressed to “Paul,” and signed by Bruce  
 21 Bartell, Chief Underwriting Officer. (ECF No. 162-12 at 2-3.) Under the first heading “Your  
 22 Claims Authority” it reads: “Please note that this letter, which sets out the scope and limits  
 23 of your claims authority, replaces all previous communications on this subject and applies  
 24 with immediate effect. Your authority is restricted to those classes of business and areas  
 25 of responsibility specified below and, where appropriate, is restricted by the financial limits  
 26 and specific requirements/exclusions also stated.” Under Settlement authority it reads:  
 27 “You are required to refer any claim movement with an incurred value in excess of  
 28 750,000lbs or 1.125\$ to someone with relevant authority.” (*Id.*)

<sup>15</sup>The relevant section reads: “Each member of the Claims Department is issued  
 with an individual letter of authority. The letter details their areas of responsibility, the  
 classes of business and Syndicate numbers to which the authority applies, the financial  
 limits of the authority and any specific requirements or exclusions. These letters are  
 countersigned by the individuals and a copy retained for easy reference. Additional copies  
 are kept on record with the Department Head and Compliance Department. The levels  
 and terms of authority are set and reviewed periodically by the Department Head in  
 conjunction with the Chief Underwriting Officer. As part of this process consideration is  
 given to the experience, capabilities, progress and documented training of the  
 individuals.” (ECF No. 162-13 at 3-4.)

sufficient to withstand a motion for summary judgment and denies the Motion on those grounds.

### iii. Request for Reconsideration

Finally, the Court address Plaintiffs' request for reconsideration regarding its ruling entered April 23, 2019 (ECF No. 120) dismissing Plaintiffs' bad faith claim for Defendant's conduct during the pre-mandate period. (ECF No. 162 at 25.) Defendant responds that such a request is improper under the Federal and Local Rules because Plaintiffs have not filed a motion or articulated any factual or legal basis to support a motion. (ECF No. 165 at 13.) The Court agrees and will not consider Plaintiff's request for reconsideration.

### B. Consequential Damages

Next, Defendant moves for summary judgment as to damages<sup>16</sup> sought on Plaintiffs' good faith breach of the duty to defend claim.

Defendant argues that it cannot be held liable for damages based on the good faith breach of duty to defend claim because a "party to a contract cannot be held liable for consequential damages that are not foreseeable at the time the contract is executed." (ECF No. 152 at 11 (citing *In re Transact, Inc.*, Case No. SACV 13-1312-MWF, 2014 WL 3888230, at \*22 (C.D. Cal. Aug. 6, 2014)).) Specifically, Defendant argues that the damages were not reasonably foreseeable because at the time the Policy was awarded, damages for good faith breaches of the duty to defend in Nevada were not normally awarded. (*Id.*) Defendant relies on *Andrew v. Century Sur. Co.*, Case No. 2:12-cv-00978-APG-PAL, 2014 WL 1764740 (D. Nev. 2014) ("*Andrew/2014*") as evidence that at the time the Policy was issued in April 2015, Nevada had not yet recognized consequential damages in breach of duty to defend cases without a finding of bad faith. (*Id.*) Rather, it was not until five months after the Policy was issued that Judge Gordon reconsidered

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<sup>16</sup>Defendant initially refers to the damages in question as "extra-contractual consequential damages." (ECF No. 152 at 10.) Plaintiffs clarify that "extra-contractual" damages are not synonymous with "consequential damages" (ECF No. 161 at 18) and Defendant ultimately agrees stating that "the Parties agree the Damages at issue in Underwriters' Motion would be consequential damages" (ECF No. 164 at 6). Thus, the Court refers to the damages at issue as "consequential damages."

1 *Andrew/2014* in *Andrew v. Century Sur. Co.*, 134 F. Supp. 3d 1249, 1252 (D. Nev. 2015)  
 2 (“*Andrew/2015*”), and not until 2018 that the Nevada Supreme Court formally issued a  
 3 doctrine contrary to that articulated in *Andrew/2014*. (*Id.* at 13 (citing *Century Sur. Co. v.*  
 4 *Andrew*, 432 P.3d 180 (Nev. 2018))).

5 Defendant argues in the alternative, that even if it is liable for damages based on  
 6 the good faith breach of the duty to defend, it was not reasonably foreseeable that it would  
 7 be held liable for damages *in excess* of the Policy limit. (*Id.*) Defendant again relies on  
 8 *Andrews/2014* and subsequent *Andrews* decisions to support this argument. (*Id.* at 14.)<sup>17</sup>

9 But Defendant asserts the wrong test for consequential damages.<sup>18</sup> The test for  
 10 consequential damages is not whether it was reasonably foreseeable that the party  
 11 responsible for the harm would suffer liability; but rather, whether the injured party’s harm  
 12 was reasonably foreseeable at the time the contract was formed. As Plaintiffs argue, the  
 13 term damages is a “stand-in for words such as harm, injury, loss, or detriment.” (ECF No.  
 14 161 at 11.)<sup>19</sup> Moreover, in *Clark Cnty. Sch. Dist. v. Rolling Plains Const., Inc.*, 16 P.3d  
 15 1079, 1082 (Nev. 2001), the court opined that:

16  
 17 ...foreseeability requires that: (1) damages for loss must ‘fairly and  
 18 reasonably be considered [as] arising naturally...from such breach of  
 19 contract itself,’ and (2) the loss must be ‘such as may reasonably be  
 supposed to have been in the contemplation of both parties, at the time they  
 made the contract as the probable result of the breach of it.’

20 (citations omitted). The court there concluded that “*the loss* was reasonably within ‘the  
 21 contemplation of both parties, at the time they made the contract.’” *Id.* (disapproved of on

22  
 23 <sup>17</sup>Defendant includes the Declaration of Carolyn Worster, underwriter and partner  
 24 of Huntersure, as evidence that Defendants did not contemplate being held liable for  
 damages “not covered by the Policy absent bad faith” or “in excess of the Policy limit  
 absent bad faith.” (ECF No. 152-1 at 3.)

25 <sup>18</sup>Although Defendant slightly modifies its argument in reply (ECF No. 164 at 10),  
 26 ultimately conceding that loss/injury is part of the consequential damage analysis but not  
 the only consideration, the Court finds the altered argument equally unpersuasive.

27 <sup>19</sup>Black’s Dictionary defines damages as “money claimed by, or ordered to be paid  
 28 to, a person as compensation for loss or injury.” Black’s Law Dictionary (11th ed. 2019).

1 other grounds) (emphasis added); *see also Mt. Charleston Invs. V. Co. V.*, Case No. A-  
2 15-715918-B, 2018 Nev. Dist. LEXIS 330, at \*29-30 (Nev. Dist. Ct. Jan. 30, 2018) (holding  
3 plaintiff in a breach of contract case “is entitled to damages in an amount which will  
4 reasonably compensate an injured party for all the detriment, harm or loss naturally  
5 flowing from the breach and which was reasonably foreseeable as the probable result of  
6 the breach when the contract was made.”). Additionally, the Nevada Pattern Jury  
7 Instructions define consequential damages as: “the amount that will reasonably  
8 compensate an injured party for all the detriment, harm or loss flowing from the breach  
9 and which is reasonably foreseeable . . . .” Nevada Pattern Jury Instructions Civil 13.45.  
10 Therefore, contrary to Defendant’s argument, the test for consequential damages is  
11 whether the injured party’s loss was reasonably foreseeable at the time of contracting.

12 The Court is similarly unpersuaded by Defendant’s reliance on *Andrews/2014* and  
13 its progeny to argue that it could have not foreseen the type of liability at issue. This  
14 argument is premised on the mistaken belief that consequential damages are assessed  
15 based on the reasonable foreseeability of liability. Because the Court rejects this test, no  
16 further analysis is necessary. Defendant’s test for consequential damages is incorrect  
17 and it has failed to demonstrate that damages, consequential or those in excess, are not  
18 reasonably foreseeable. As to the specific consequential damages being sought,<sup>20</sup> the  
19 Court agrees with Plaintiffs and finds that the reasonable foreseeability of damages is a  
20 factual question to be determined by a jury. The Motion is therefore denied.

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27 <sup>20</sup>Plaintiffs detail each category of consequential damages being sought—  
28 settlement payment, legal expenses, diminution of Plaintiffs’ value, and loss of payment  
towards a home—and outline how each will be proven. (ECF No. 161 at 8-10.)



